

TROUBLESHOOTING MICROSOFT ONENOTE SYNC

Desktop users may frequently face problems when trying to sync data to and from the cloud. This is quite a common problem with the desktop version of OneNote.

In this guide, we look into some of the most common sync-errors (notebook/particular section won't sync, sync conflicts arise, storage issues show up etc.) and how they can be resolved.

1. Install the latest updates

\bigcirc			Ladhas - Oreflane	the All
hrfo	Account			
New				
Open	User Information		Product Information	
Print	Company Com		Microsoft	
Shere	Signat			
Export	Switch account		Subscription Product	
Sent	Account Privacy Manage Settings		Microsoft poo	
Account	Office Background:			
Imdheck	Circles and Strigers	1.0	Manage Account Change Liceme	
Options	Office Theme: Column		Office Updates	
	Connected Services:		Options -	
	OneDrive - Personal Orgnaticon	-	Update New Check for and apply updates for Office updates for Office	releases of Office
	AD2.5 MOVES	-	Datifie Updates Durit update for wourds, performance and reliability	
			Yes Updates See the update listing for this product	right information.
			About Updates	
			stated spaties.	

Firstly, it is worth noting that whatever problem you may be facing could be a result of an issue with the OneNote application itself. This is why you need to make sure that you have the latest updates installed. Updates will often contain fixes for bugs that may be causing your problems.

To check for updates, go to **File** > Account. Click on **Office Options** then click on Update Now.

2. Checking sync status

To answer why is OneNote not syncing, you have to go for checking the sync status. This status will reveal whether or not OneNote sync is working properly. If you open a notebook via the web, you won't see any change. But in the application, check the status to fix the OneNote sync error.

Step 1: Launch OneNote and in the main ribbon, click the option of the file followed by selecting info. **Step 2:** In the window of Info, click the option of view sync status.



©	Daily notes - OneNote Mauro Huc ? - 🗆 X
Info New Open Print Share Export Send Account Feedback Options	<section-header><section-header><section-header><section-header><section-header><section-header><complex-block><image/><image/><image/><image/><image/></complex-block></section-header></section-header></section-header></section-header></section-header></section-header>

Step 3: In case of any issue, go for troubleshooting and click get help to continue.

Shared Noteboo	ik Synchronization X		Search (Ctrl+E)	p.
How should we	sync your notebooks? Sync All	1	🔶 Add Page	
 Sync auto Sync man 	matically whenever there are changes Cancel Sync ually		Daily ooter	
Remote noteboo	iks: 0 up to date, 2 synsing, 1 not connected.		and more	
and a	Construction of the second			
	temp_notebook https://onedrive.live.com/dc6230d36id=documents Sync Now			
- 🖃	temp, notes Not syncing. https://onedrive.live.com/_6230d96id-documents Last sync 8/22/2017. Sync Now			
0	1000007			
	We can't access this section file or the attached file because the file was moved, the file name is invalid, or the file permissions have been changed. (Error code: 0x2)			
	Quick Notes Waiting for update. Sens: Now			
B	Quick Notes https://d.dors.live.net/_s Notebook/Quick Notes.one Last symc 5:53 AM. Symc Now			
1	Close			

Here you will get to know about the error working in the background and you can use the Windows central forum to get technical help for resolving the error.

If something is not working in Microsoft Teams, many troubles can be fixed by signing out of Teams then signing in again. Please do not restart your computer; sign out of Teams then sign in again.



3. Fix content sync conflict on OneNote

Notebooks	Ŧ	Daily notes NOTES 2 NOTES 1 +	
temp_notebook	^	Conflicting changes are highlighted in red. You can copy and paste them into the main page. When you're do page. Click here for more options.	ne, delete the conflict
 Daily notes NOTES 2 NOTES 1 		Hello	2
		Tuesday, August 22, 2017 1:09 PM	
		In the future, B $I \ \ \square \ \ \ \square \ \ \ \ \square \ \ \ \ \ \square \ \ \square \ \ \ \ \square \$	0
		working on one page at wa time, or coordiare asd nate with other users the section of the partyou'll be edit $\chi_{\rm Col}$	ge
		E Copy	

When two or more people try and edit the same piece of text simultaneously, this will result in synchronization conflicts. These conflicts are automatically detected by OneNote which then proceeds on to creating multiple copies of the same page. This will be indicated via a yellow message that appears on the top of the page.

To prevent this issue from showing up in the future, make sure only one user is editing a page at a time. Or you could co-ordinate who edits which section.

To resolve this issue, you will need to copy the edited content to the main page and then proceed to delete the other page. To do this, click on the yellow message, copy the content from the temporary page, and paste it on to the primary page.

https://support.microsoft.com/en-us/office/fix-issues-when-you-can-t-sync-onenote-299495ef-66d1-448f-90c1b785a6968d45

Visit the above link for more sync issues.